

# Service / Malfunction Report

Send to:

**IPP – Ing. Peter Peutler GmbH**

**Service**

**Gemeindeweg 5**

**AT-8054, Seiersberg-Pirka**

**AUSTRIA**

Company name:

Address:

Contact:

Phone:

Fax:

E-mail:

**RMA-Number:** .....

Part number:	Description (item name, type of device): <input type="checkbox"/> IMEDIS-EXPERT <input type="checkbox"/> MINI-EXPERT-DT <input type="checkbox"/> MINI-EXPERT-T <input type="checkbox"/> IMEDIS-BRT-A <input type="checkbox"/> Other.....	Serial number
Selector version of device	Firmware-version of device	PC-operating system
Included accessories ( <i>only include required items; please do not include batteries!</i> ) If more items are returned, please use rear side to specify ...		

<b>Time of operation:</b> <input type="checkbox"/> < 1 Month <input type="checkbox"/> < 1 Year <input type="checkbox"/> > 1 Year ( .....Years)	<b>First notice of problem after:</b> <input type="checkbox"/> Transportation <input type="checkbox"/> Unpacking <input type="checkbox"/> Installation <input type="checkbox"/> Normal operation <input type="checkbox"/> Other .....	<b>Operation conditions:</b> <input type="checkbox"/> Indoor (stationary) <input type="checkbox"/> Mobile (e.g. visit clients) <input type="checkbox"/> Outdoor <input type="checkbox"/> Other .....
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<b>Error conditions:</b> <input type="checkbox"/> Continuously <input type="checkbox"/> After start-up <input type="checkbox"/> Randomly <input type="checkbox"/> Other.....	<b>Has any repair work been done yet?</b> <input type="checkbox"/> No <input type="checkbox"/> Yes (what has been done?)
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**Please give a detailed description of the malfunction:**

Price estimation (quotation) required? <input type="checkbox"/> Yes / <input type="checkbox"/> No	Should the repair be done with refurbished parts (if available)? <input type="checkbox"/> Yes / <input type="checkbox"/> No
Date:	Name (print):
Signature:	

<b>Repair Report</b>	Inspector / Date: .....	<i>For IPP internal use: (do not use!)</i>				
Symptoms found / cause of trouble(s):	Repair order					
Repair action taken / Tests performed:	Classification					
	<table border="1"> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> </table>		1	2	3	4
	1	2	3	4		
Remarks:						